

Nodigore Inc. Terms and Conditions

1. General

Welcome to the Nodigore site, www.nodigore.com, and the Terms and Conditions, which apply to all services requested from nodigore.com. Please read through them carefully before requesting any service. By using this website and/or requesting a service you agree to be bound by the Terms and Conditions set out below. Please also read our [Privacy Policy](#) regarding personal information provided by you.

We may change these Terms and Conditions from time to time without notice to you. Changes will apply to any subsequent service request received. Once your service request has been confirmed, we will not be able to make any changes to the terms that apply to that request.

Before requesting a service, if you have any queries relating to these Terms and Conditions, please contact our legal team at legal@nodigore.com.

2. Registration

In order to use some of the services or features made available to you on our app or website, it's not necessary to register unless you want to sign up as a mover partner. However, you will need to provide your email, name and other information that are needed to process the transaction.

Therefore, you are required to provide information about yourself that is true, accurate, current, and complete in all respects. Should any of your information change, please notify us immediately at the following e-mail address legal@nodigore.com. We may also change registration or service booking requirements from time to time. Ensure to regularly read the Term and Conditions for any changes.

The account password you provide should be unique and kept secure, and you must notify Nodigore Inc. immediately of any breach of security or unauthorized use of your account.

3. Service Booking Platforms Terms

By agreeing to these Terms of Service, you represent that you are at least the age of majority in your province or territory of residence, and you have given us your consent to allow any of your minor dependents to use this site.

You may not use our services for any illegal or unauthorized purpose nor may you, in the use of the Service, violate any laws in your jurisdiction (including but not limited to copyright laws).

You must not transmit any worms or viruses or any code of a destructive nature.

A breach or violation of any of the Terms will result in an immediate termination of your Services.

4. Mover Partners

4.1 Restricted Items: Our mover partners are not allowed to transport drafts or valuable paper of any kind, bank bills, coin or currency, jewelry, postage stamps, stamp collections, precious stones, anything that is poisonous, corrosive or perishable, firearms, flammable, contraband or ammunition, or articles manufactured there from, including any other hazardous materials.

4.2 Customers: All customers that mover partners get through our platforms belong to Nodigore Inc. Therefore, mover partners must not have any private business dealings with these customers. Failure to comply with this may result in serious penalty including termination of privileges to use our platforms.

Mover partners must handle customer belongings with great care and they must create a unique experience for our customers. They must also treat customers with courtesy, dignity, and respect. They must be willing to satisfy the stated and unstated business needs of our customers.

4.3 Moving Vehicle: Mover partners have the sole responsibility of ensuring that their vehicle has the appropriate insurance and is in a condition that meets the standards of applicable laws.

4.4 Background Check & Drug Testing: We take the safety and security of our customers seriously. As such all mover partners are expected to take and pass a background check before they start using our platforms. In addition, Nodigore will drug-test its movers on a random basis.

4.5 Moving Day: Mover partners are expected to show up for assigned jobs 15 minutes before the start time. Failure to comply with this may result in sanctions or even termination of privileges to use our platforms.

4.6 Pre-Planned Moves: If for any reason a mover is unable to do a job that they initially accepted, they should contact customer service **4 hours prior** to the commencement of that job so that another mover can be assigned to the job. Failure to do so may result in sanctions or even termination of privileges to use our platforms.

4.7 On-Demand Moves: Movers should only accept on-demand moves if they are available to complete the job in a timely manner. Movers who accept on-demand moves and fail to complete the job may face sanctions and it may lead to the termination of privileges to use our platforms.

4.8 Professionalism: Mover partners must be clean, professional and they must show enthusiasm in helping customers with their moving needs.

Mover partners must make sure that customers' electronics and any other device are operational before they take control of the item(s).

4.9 Payments: Mover partners are only going to be paid after the customer confirms that services have been rendered successfully. Payment is going to be calculated as follows: Price of the move less 17.89% service fee. For example, if the customer pays \$500 before tax for a move, the amount payable to the mover will be \$410.55.

4.10 Pricing: Nodigore offers fixed pricing for moving services. We are very transparent with our pricing and there are no hidden fees. All charges related to a transaction are disclosed to the customer prior to booking. Our movers are required to abide to our pricing policy at all times. Movers are forbidden from demanding for extra money from customers as this action is considered unethical and will result to severe penalties.

4.11 Use of Helpers: Mover partners must only use authorized helpers to complete a move. It is the responsibility of the mover partner to ensure that a background check is done on their helpers. Mover partners are also responsible for the behavior of their helpers and will be held accountable for any misconduct. If a mover does not have help, they should contact Nodigore customer service for assistance.

4.12 Transmission of Contract/Agreement Electronically: Mover partner agreement and any agreement, notices, or other communications contemplated thereby may be transmitted by means of electronic systems, in which case signatures shall be deemed to be original. The transmission of this agreement by the mover partner through electronic means shall be deemed to confirm the mover partner has retained a true copy of the agreement.

4.13 Continuous Education Requirements: Nodigore requires its mover partners to stay abreast of current regulations, policies and best practices that impact the way they do business. In this light, therefore, periodic emails will be sent out to mover partners to provide them with valuable resources that will enrich their understanding of the moving industry, customers' behavior and needs, regulatory environment and the community where they operate.

5. Customers

5.1 Moving Day: We expect our customers to treat our movers with respect and to create an environment that does not expose our movers to injury. Customers should not have any private business dealings with our mover partners. All business transactions must go through Nodigore Inc.

Nodigore is not responsible for any over-sized furniture or appliance that cannot be moved from the customer's residence. Customers are therefore advised to make sure that all furniture and appliances that they plan to move can easily go through the doors and hallway of their residence.

5.2 Service Booking: We expect our customers to provide us with the correct information when requesting for our standard services through our website, mobile app or over the phone.

Movers are only responsible to move items that customer's disclosed at the time the service was requested. If a customer willingly or unwillingly omits an item or discloses an incorrect bedroom size, the transaction will be cancelled and the customer will be charged an admin fee of 17.89%.

Standard services at Nodigore start at \$98.58. Movers are only dispatched on service order requests that are \$98.58 and over (including taxes).

Standard moving services requested from our platforms include the following:

- Loading at pick-up location and unloading at delivery location
- Floor protection throughout your home
- Wrapping of your furniture for safe transportation

Packing services and moving supplies are not included in our standard services. However, they can be added on the customer's request for additional fees.

5.3 Bingo Sheet: Customers are strongly advised to use a bingo sheet to make sure all their inventoried items that went into the moving vehicle come off.

5.4 Payment: Customers are prohibited from making any payment for moving services to our movers. All payments must be made through our website, mobile app or over the phone with customer service. By requesting for moving services, customer agrees that their credit card or PayPal account should be charged for the services rendered upon completion of the job.

5.5 Feedback: We strongly encourage you to provide us with an honest feedback on your moving experience as this helps us to better serve you.

5.6 Damages: Customers are expected to report damages within 7 days after the completion of the job. Damages reported after 7 days will not be considered. Damages are the responsibilities of our mover partners and are compensated as stipulated by the laws of Ontario, Canada.

5.7 Price Match: We will beat any price our competitors are charging. Show proof from a reputable moving company and we will not only match the price but offer you a 10% discount.

Our price match is subject to the following conditions:

- The different elements (number of movers, stairs, distance, etc) must be identical
- It does not apply to advertising error and/or misprints
- It does not apply to gift card/bonus/free offers
- It only applies before the moving service is booked

6. Affiliates

6.1 Application: You are required to submit an application to declare your interest in joining our affiliate program. You can do that by sending an email to affiliate@nodigore.com or by meeting with one of our representatives.

6.2 Requirements: In order to be considered for our affiliate program, you are required to fulfill the following conditions:

- Live in an apartment building or own a business in Canada
- Be friendly and trustworthy. Treats people with respect and dignity
- Be committed to our mission and vision

6.3 Advertising: Nodigore supplies advertising materials to help promote affiliates. Affiliates must only engage in advertising practices that are in compliant with applicable rules and laws in the jurisdiction they live in. Under no circumstance should an affiliate use false information or fake incentives to persuade prospects to use Nodigore's services. Failure to comply with this policy may result in sanctions or even termination of privileges to use our platforms.

6.4 Payments: Affiliates are only going to be paid after the customer confirms that services have been rendered successfully. Payment is going to be as follows: Small Moves: \$10; Studio/One Bedroom Moves: \$25; Two Bedroom Moves: \$35; Three Bedroom Moves: \$50. Payment will be made via PayPal or Interac. Payments made to affiliates are subject to change at the discretion of Nodigore. Affiliates will be notified whenever there is a change in these Terms & Conditions.

6.5 Pricing: Nodigore offers fixed pricing for moving services. We are very transparent with our pricing and there are no hidden fees. All charges related to a transaction are disclosed to the customer prior to booking.

In cases where the moving process is very complex (Complexity here is defined as items and conditions not supported by existing technology), affiliates should contact customer service for assistance. Affiliates are required to abide to our pricing policy at all times. Affiliates are forbidden from demanding for extra money from customers as this action is considered unethical and will result to severe penalties.

6.6 Transmission of Contract/Agreement Electronically: Affiliate agreement and any agreement, notices, or other communications contemplated thereby may be transmitted by means of electronic systems, in which case signatures shall be deemed to be original. The transmission of this agreement by the Affiliate through electronic means shall be deemed to confirm the affiliate has retained a true copy of the agreement.

6.7 Discount Code: Affiliates are empowered to offer special discounts to their customers. Discounts cannot exceed 7.5% of the price of the move. Once an affiliate has decided on the amount of discount, he/she should contact customer service for a valid discount code.

6.8 Other Benefits: Nodigore offers other incentives to affiliates which include the following:

- Cash Incentive: Affiliates who bring in a total of 25 moving jobs (minimum size is Studio/One Bedroom) within a year will earn an additional \$500.
- Shares Incentive: Affiliates would be awarded 0.1% of Nodigore shares for every 60 moving jobs that they bring in within a year (minimum size is Studio/One Bedroom)

7. General Conditions

We reserve the right to refuse service to anyone for any reason at any time.

You understand that your content (not including credit card information), may be transferred unencrypted and involve (a) transmissions over various networks; and (b) changes to conform

and adapt to technical requirements of connecting networks or devices. Credit card information is always encrypted during transfer over networks.

You agree not to reproduce, duplicate, copy, sell, resell or exploit any portion of the Service, use of the Service, or access to the Service or any contact on the website or mobile app through which the service is provided, without express written permission by us.

The headings used in this agreement are included for convenience only and will not limit or otherwise affect these Terms.

7.1 Accuracy, Completeness and Timeliness of Information

We are not responsible if information made available on this site is not accurate, complete or current. The material on this site is provided for general information only and should not be relied upon or used as the sole basis for making decisions without consulting primary, more accurate, more complete or more timely sources of information. Any reliance on the material on this site is at your own risk.

Our website and mobile app may contain certain historical information. Historical information, necessarily, is not current and is provided for your reference only. We reserve the right to modify the contents of our website or mobile app at any time, but we have no obligation to update any information on our site. You agree that it is your responsibility to monitor changes to our website and/or mobile app.

7.2 Modifications to the Service and Prices

Prices for our services are subject to change without notice.

We reserve the right at any time to modify the Service (or any part or content thereof) without notice at any time.

We shall not be liable to you or to any third-party for any modification, price change, suspension or discontinuance of the Service.

7.3 Products or Services (If Applicable)

Certain products or services may be available exclusively online through the website or mobile app. These products or services may have limited availability and are subject to cancellation only according to our Cancellation Policy.

We have made every effort to display as accurately as possible the availability and rates for our services that appear on our website and mobile app.

We reserve the right but are not obligated, to limit the sales of our products or Services to any person, geographic region or jurisdiction. We may exercise this right on a case-by-case basis. We reserve the right to limit the quantities of any products or services that we offer. All descriptions of products / service or product / service pricing are subject to change at any time without notice, at the sole discretion of us. We reserve the right to discontinue any product or service at any time. Any offer for any product or service made on our website and mobile app is void where prohibited.

We do not warrant that the quality of any products, services, information, or other material purchased or obtained by you will meet your expectations, or that any errors in the Service will be corrected.

7.4 Accuracy of Billing and Account Information

We reserve the right to refuse any service you request from us. We may, in our sole discretion, limit or cancel the service requested. These restrictions may include services requested by or under the same customer account, the same credit card, and/or orders that use the same billing and/or shipping address. In the event that we make a change to or cancel an order, we may attempt to notify you by contacting the e-mail and/or billing address/phone number provided at the time the service was requested. We reserve the right to limit or prohibit services that, in our sole judgment, appear to be requested by dealers, resellers or distributors.

You agree to provide current, complete and accurate purchase and account information for all purchases made on any of our platforms. You agree to promptly update your account and other information, including your email address and credit card numbers and expiration dates so that we can complete your transactions and contact you as needed.

7.5 Reversals, Chargebacks and Claims

In the event of service cancellation by a customer, you agree that you will not file a claim or a chargeback without contacting Nodigore Inc. to resolve the situation. If you file a claim or a chargeback or you are successful in your reversal of the payment, you agree to and authorize your credit or debit card issuing company to allow Nodigore Inc. to collect its admin fees of 17.89%. This admin fee only applies to cancellations that the customer made less than 4 hours prior to the move time.

7.6 Optional Tools

We may provide you with access to third-party tools over which we neither monitor nor have any controls or input.

You acknowledge and agree that we provide access to such tools as is and as available without any warranties, representations or conditions of any kind and without any endorsement. We shall have no liability whatsoever arising from or relating to your use of optional third-party tools.

Any use by you of optional tools offered through our platforms is entirely at your own risk and discretion and you should ensure that you are familiar with and approve of the terms on which tools are provided by the relevant third-party provider(s).

We may also, in the future, offer new services and/or features through our platforms (including, the release of new tools and resources). Such new features and/or services shall also be subject to these Terms of Service.

7.7 Third-Party Links

Certain content, products and services available via our Service may include materials from third-parties.

Third-party links on this site may direct you to third-party websites that are not affiliated with us. We are not responsible for examining or evaluating the content or accuracy and we do not warrant and will not have any liability or responsibility for any third-party materials or websites, or for any other materials, products, or services of third-parties.

We are not liable for any harm or damages related to the purchase or use of goods, services, resources, content, or any other transactions made in connection with any third-party websites. Please review carefully the third-party's policies and practices and make sure you understand them before you engage in any transaction. Complaints, claims, concerns, or questions regarding third-party products should be directed to the third-party.

7.8 User Comments, Feedback and Other Submissions

If, at our request, you send certain specific submissions (for example contest entries) or without a request from us you send creative ideas, suggestions, proposals, plans, or other materials, whether online, by email, by postal mail, or otherwise (collectively, 'comments'), you agree that we may, at any time, without restriction, edit, copy, publish, distribute, translate and otherwise use in any medium any comments that you forward to us. We are and shall be under no obligation (1) to maintain any comments in confidence; (2) to pay compensation for any comments; or (3) to respond to any comments.

We may, but have no obligation to, monitor, edit or remove content that we determine in our sole discretion are unlawful, offensive, threatening, libelous, defamatory, pornographic, obscene or otherwise objectionable or violates any party's intellectual property or these Terms of Service.

You agree that your comments will not violate any right of any third-party, including copyright, trademark, privacy, personality or other personal or proprietary right. You further agree that your comments will not contain libelous or otherwise unlawful, abusive or obscene material, or

contain any computer virus or other malware that could in any way affect the operation of the Service or any related website. You may not use a false e-mail address, pretend to be someone other than yourself, or otherwise mislead us or third-parties as to the origin of any comments. You are solely responsible for any comments you make and their accuracy. We take no responsibility and assume no liability for any comments posted by you or any third-party.

7.9 Personal Information

Your submission of personal information through our platforms is governed by our Privacy Policy. Click here to view our [Privacy Policy](#).

7.10 Errors, Inaccuracies, and Omissions

Occasionally there may be information on our website/mobile app or in the Service that contains typographical errors, inaccuracies or omissions that may relate to service descriptions, pricing, promotions, offers, other service charges, transit times and availability. We reserve the right to correct any errors, inaccuracies or omissions, and to change or update information or cancel orders if any information on the Service or on any related website/mobile app is inaccurate at any time without prior notice (including after you have submitted your order).

We undertake no obligation to update, amend or clarify information in the Service or on any related website/mobile app, including without limitation, pricing information, except as required by law. No specified update or refresh date applied in the Service or on any related website/mobile app should be taken to indicate that all information in the Service or on any related website/mobile app has been modified or updated.

7.11 Prohibited Uses

In addition to other prohibitions as set forth in the Terms of Service, you are prohibited from using the website and mobile app or its content: (a) for any unlawful purpose; (b) to solicit others to perform or participate in any unlawful acts; (c) to violate any international, federal,

provincial/territorial or state regulations, rules, laws, or local ordinances; (d) to infringe upon or violate our intellectual property rights or the intellectual property rights of others; (e) to harass, abuse, insult, harm, defame, slander, disparage, intimidate, or discriminate based on gender, sexual orientation, religion, ethnicity, race, age, national origin, or disability; (f) to submit false or misleading information; (g) to upload or transmit viruses or any other type of malicious code that will or may be used in any way that will affect the functionality or operation of the Service or of any related website, other websites, or the Internet; (h) to collect or track the personal information of others; (i) to spam, phish, pretext, spider, crawl, or scrape; (j) for any obscene or immoral purpose; or (k) to interfere with or circumvent the security features of the Service or any related website, other websites, or the Internet. We reserve the right to terminate your use of the Service or any related website/mobile app for violating any of the prohibited uses.

7.12 Disclaimer of Warranties; Limitation of Liability

We do not guarantee, represent or warrant that your use of our service will be uninterrupted, timely, secure or error-free.

We do not warrant that the results that may be obtained from the use of the service will be accurate or reliable.

You agree that from time to time we may remove the service for indefinite periods of time or cancel the service at any time, without notice to you.

You expressly agree that your use of, or inability to use, the service is at your sole risk. The service and all products and services delivered to you through the service are (except as expressly stated by us) provided 'as is' and 'as available' for your use, without any representation, warranties or conditions of any kind, either express or implied, including all implied warranties or conditions of merchantability, merchantable quality, fitness for a particular purpose, durability, title, and non-infringement.

In no case shall Nodigore Inc, our directors, officers, employees, affiliates, agents, contractors, interns, suppliers, service providers or licensors be liable for any injury, loss, claim, or any direct, indirect, incidental, punitive, special, or consequential damages of any kind, including,

without limitation lost profits, lost revenue, lost savings, loss of data, replacement costs, or any similar damages, whether based in contract, tort (including negligence), strict liability or otherwise, arising from your use of any of the service or any products procured using the service, or for any other claim related in any way to your use of the service or any product, including, but not limited to, any errors or omissions in any content, or any loss or damage of any kind incurred as a result of the use of the service or any content (or product) posted, transmitted, or otherwise made available via the service, even if advised of their possibility. Because some provinces or jurisdictions do not allow the exclusion or the limitation of liability for consequential or incidental damages, in such provinces or jurisdictions, our liability shall be limited to the maximum extent permitted by law.

7.13 Indemnification

You agree to indemnify, defend and hold harmless Nodigore Inc and our parent, subsidiaries, affiliates, partners, officers, directors, agents, contractors, licensors, service providers, subcontractors, suppliers, interns and employees, harmless from any claim or demand, including reasonable attorneys fees, made by any third-party due to or arising out of your breach of these Terms of Service or the documents they incorporate by reference or your violation of any law or the rights of a third-party.

7.14 Severability

In the event that any provision of these Terms of Service is determined to be unlawful, void or unenforceable, such provision shall nonetheless be enforceable to the fullest extent permitted by applicable law, and the unenforceable portion shall be deemed to be severed from these Terms of Service, such determination shall not affect the validity and enforceability of any other remaining provisions.

7.15 Termination

The obligations and liabilities of the parties incurred prior to the termination date shall survive the termination of this agreement for all purposes.

These Terms of Service are effective unless and until terminated by either you or us. You may terminate these Terms of Service at any time by notifying us that you no longer wish to use our Services, or when you cease using our site.

If in our sole judgment you fail, or we suspect that you have failed, to comply with any term or provision of these Terms of Service, we also may terminate this agreement at any time without notice and you will remain liable for all amounts due up to and including the date of termination; and/or accordingly may deny you access to our Services (or any part thereof).

7.16 Entire Agreement

The failure of us to exercise or enforce any right or provision of these Terms of Service shall not constitute a waiver of such right or provision.

These Terms of Service and any policies or operating rules posted by us on this site or in respect to The Service constitutes the entire agreement and understanding between you and us and govern your use of the Service, superseding any prior or contemporaneous agreements, communications and proposals, whether oral or written, between you and us (including, but not limited to, any prior versions of the Terms of Service).

Any ambiguities in the interpretation of these Terms of Service shall not be construed against the drafting party.

7.17 Governing Law

These Terms of Service and any separate agreements whereby we provide you Services shall be governed by and construed in accordance with the laws of Ontario, Canada.

7.18 Changes to Terms of Service

You can review the most current version of the Terms of Service at any time at this page.

We reserve the right, at our sole discretion, to update, change or replace any part of these Terms of Service by posting updates and changes to our website. It is your responsibility to check our website periodically for changes. Your continued use of or access to our website or the Service following the posting of any changes to these Terms of Service constitutes acceptance of those changes.

7.19 Contact Information

Questions about the Terms of Service should be sent to us at legal@nodigore.com